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HZ025 USER MANUAL

Hygger zoo Turtle Basking Platform



Thank you for purchasing the Hygger Zoo Turtle Basking Platform! This basking platform combines acrylic and metal mesh design, allowing easy installation atop aquariums. The main structure employs acrylic and metal mesh materials – acrylic being non-toxic, highly transparent, and resistant to harmful substance release during prolonged immersion. It ensures no scratches or harm to turtles while creating an elevated dry resting area above water.

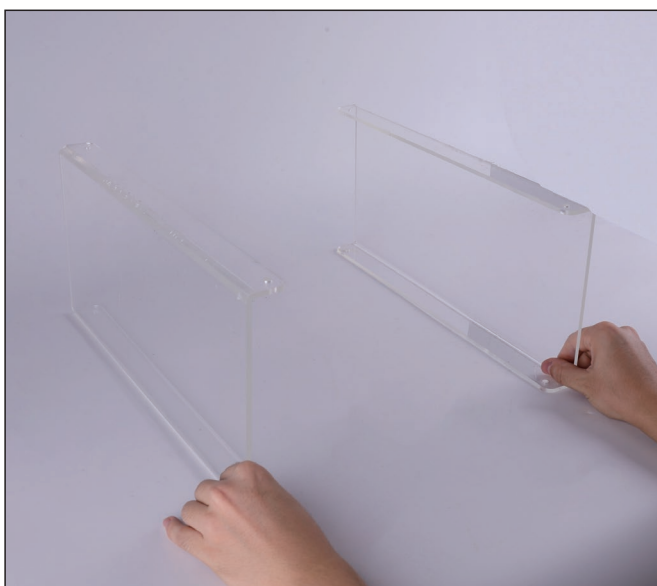
1.PRODUCT FEATURES

- Create an aquatic resting area for turtles, fulfilling their need to rest out of water, enabling them to recover energy on a dry platform.
- Provide a hard surface to facilitate climbing and perching. Combined with exposure to light, this promotes Vitamin D3 synthesis and calcium absorption, prevents soft shell disease, harnesses sunlight for sanitization, enhances shell coloration, and serves as an air-access platform for lung respiration. It supplements oxygen intake, reduces drowning risks, and accommodates weak swimmers or juvenile turtles.
- Transparent materials and metal mesh design integrate seamlessly into aquarium landscapes. Paired with aquatic plants, stones, etc., they elevate visual appeal while mimicking natural ecosystems.
- Features a stable base to prevent tipping, and its right-angle design fits corners.

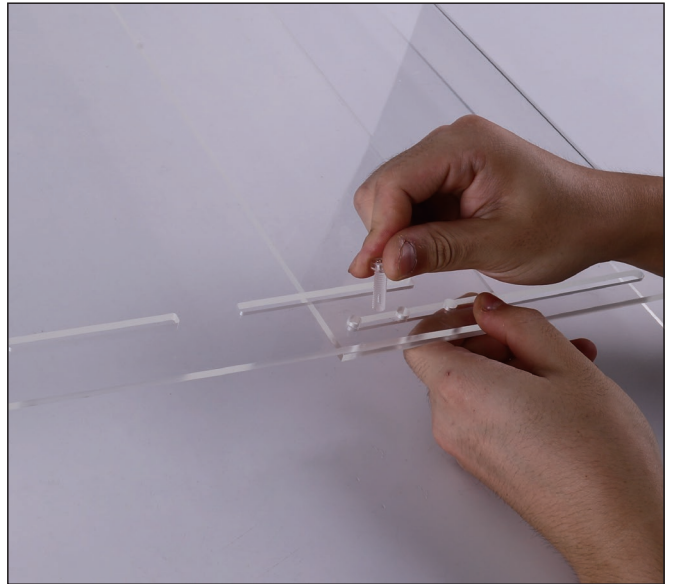
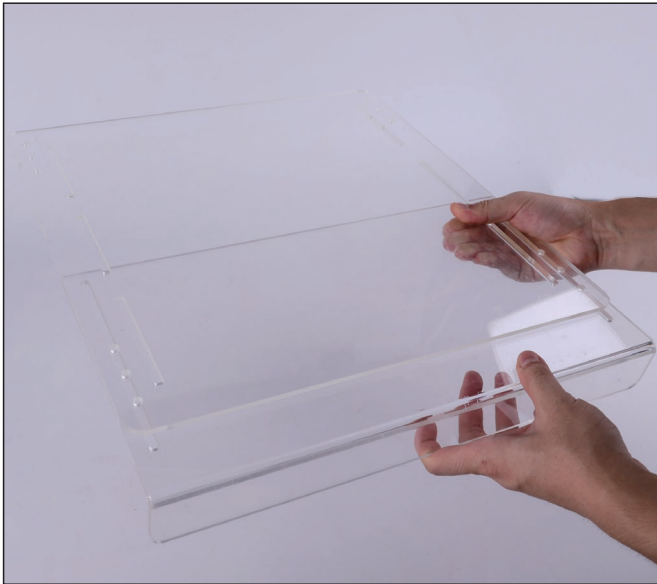
2.USER GUIDE & INSTALLATION STEPS

1)Component Check: Verify all components against the instruction manual to ensure completeness.

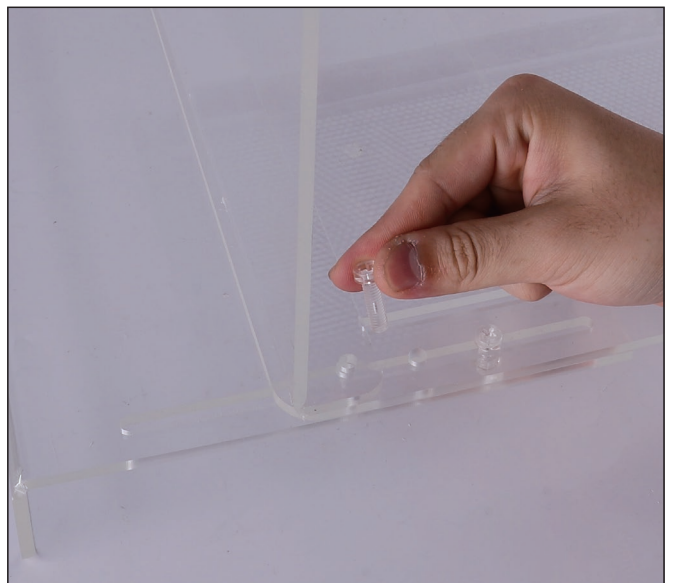
2)Identify both side plates and secure the iron mesh to the side plates using M6 screws.

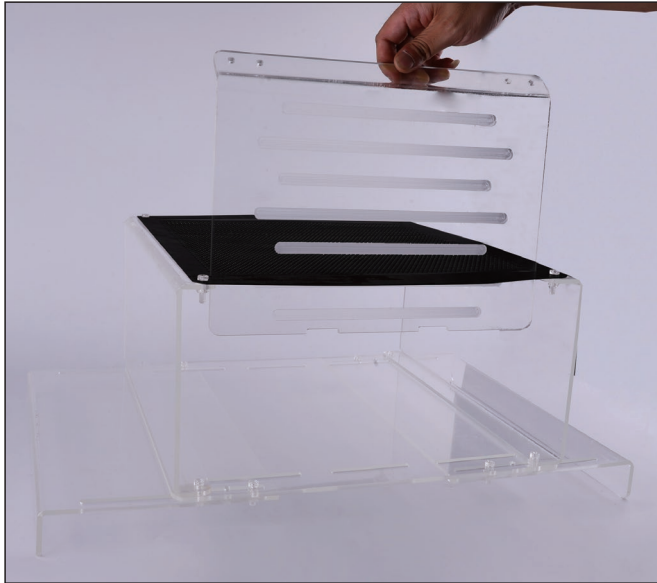


3) Identify the base plate and retractable plate, then fasten the third screw hole of the base plate to the screw hole of the retractable plate using M6 screws. (Note: Perform the same steps for the panel parallel to the base plate.)

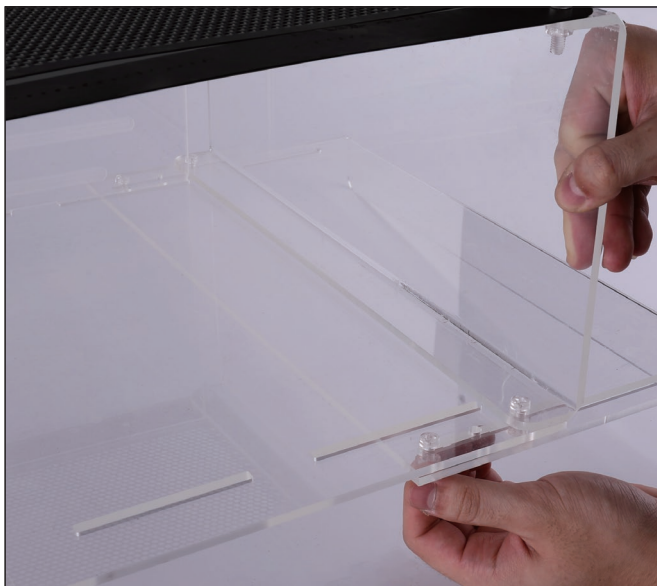


4) Install the side plates and iron mesh above the base plate, ensuring alignment between the screw holes of the side plates and the first screw hole of the base plate. Then secure with M6 screws. (Note: Perform the same steps for the panel parallel to the base plate.)





5) Insert one ladder through the holes on the iron mesh into the holes of the base plate.
(Note: All screw holes on the side where the ladder and metal plate connect can be fixed with M6 screws.)



6) Remove the M6 screw from the third hole of the other base plate.

7) Install the remaining ladder at the center of the base plate and secure it with M6 screws.



3. PACKING LIST

1x Iron mesh
1x Base plate
2x Side plate
2x Climbing ladder
2x Retractable plate
16x M6 acrylic screw
1x Torx screwdriver

4. CLEANING AND MAINTENANCE

- **Basking Platform Surface:** Gently wipe the surface with a soft cloth or brush to remove feces, food debris, and other residues. You may use diluted saltwater (or a pet-safe cleaner diluted according to instructions). After cleaning, rinse thoroughly with clean water to prevent chemical residue.
- **Structural Inspection:** Monthly checks on metal parts, acrylic components, and other structural elements for deformation, looseness, or damage. Reinforce or replace any compromised parts promptly to ensure the safety of the turtle's activities.
- **Deep Cleaning:** Perform 1–2 times a month. Remove the equipment from the habitat and disassemble removable parts (e.g., ramps, trays). Scrub all components thoroughly with a brush and cleaning solution. Rinse with clean water, air-dry completely, and reassemble before returning to the habitat. This prevents bacterial or fungal growth.

5. PRECAUTIONS

- **Secure Installation:** Ensure that the basking platform, ladder, and other components are firmly installed to prevent shaking or tipping while the turtle is climbing, which could injure it. Regularly check whether the screws at the connection points between the climbing ladder and the acrylic base plate are loose.
- **Size Compatibility:** Choose a basking platform size appropriate for your turtle's body size to ensure sufficient activity space. Avoid cramped conditions that may cause stress reactions. Position the equipment in the enclosure to allow easy access for the turtle.
- **Protective Film Removal:** The protective film on the acrylic parts of this product has not been removed during packaging to ensure protection, resulting in lower transparency. Please peel off the surface film before use.

6.ONE YEAR LIMITED WARRANTY

For this product, Hygger zoo offers one-year guarantee for free. If you discover a defect, please contact Hygger zoo, who will, at its option, repair or replace the product at no charge, provided that you return it during the warranty period.

A copy of the bill of sale is required as proof of the original purchase date if the product needs repairs within the warranty period. Hygger zoo One-year Limited Warranty does not cover damage caused by the following:

- 1.Artificial damage
- 2.Improper use or maintenance
- 3.Modifications or repairs without the written permission of Hygger zoo

If you have any other questions regarding warranty service or product use, please contact us at zoo@hygger-online.com upon presentation of proof of purchase and product information, and we will solve the problem for you as quickly as possible.

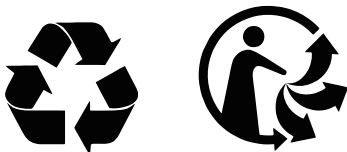
We reserve the right of final interpretation regarding the warranty coverage of this product.

7.CONTACT INFORMATION

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