



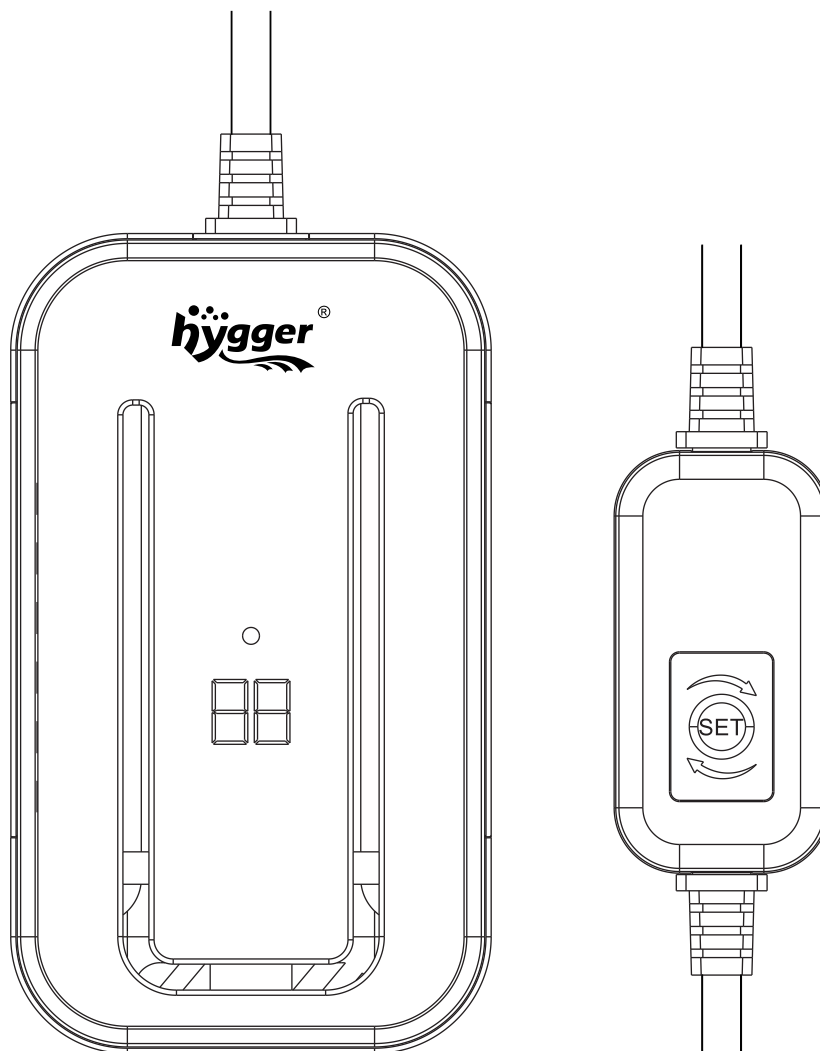
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HG252 USER MANUAL

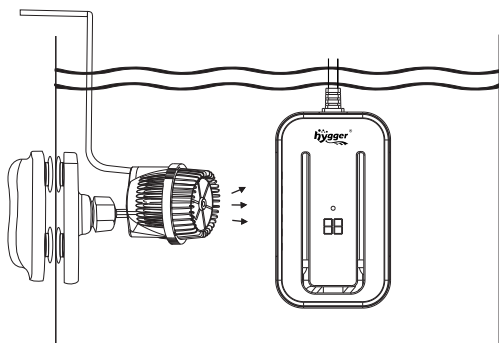
hygger Flat Aquarium Heater



hygger Flat Aquarium Heater with external button allows to adjust temperature without getting hands wet, perfect for 15-45 gallon aquariums.

⚠ CAUTION

- The heater must be fully submerged when it is in operation. Unplug the heater and wait 15 minutes before water change or maintenance.
- Please ensure enough water flow and water circulation in the fish tank when using the heater.



1.PRODUCT FEATURES

- **LED Digital Temperature Display:** A multi-functional LED digital display shows the water temperature clearly and accurately.
- **External Temperature Controller and Easy to Use:** Built in external temperature controller, you can set the desired temperature by cycling through between 59°F and 93°F. The digital display makes for intuitive viewing of real-time water temperature. Once the heater is on, an indicator light will tell you whether it is in heating mode or on standby.
- **Memory Function and Shut-off Automatically:** The heater memorizes the previous temperature setting; there is no need to reset the temperature after power outage. It will stop heating after reaching the set temperature.
- **Explosion-proof Dual Quartz Heating Tubes:** Explosion-proof and insulation the quartz tube is safer than traditional glass heaters.
- **Intelligent Temperature Safety Control Protects Against Running Dry:** The heater shuts off automatically when exposed to air and gives error code “Er” alarm. When the temperature reaches or exceeds 95°F (35°C), the LED display gives error code “EE” and then the heater will shut off automatically.
- **Small size is ideal for small and middle aquarium tanks**

2.PRODUCT SPECIFICATIONS

Model	HG252		
POWER	150W	200W	250W
Applicable tank size	15-25GAL(56-95L)	25-35GAL(95-132L)	35-45GAL(132-170L)
Volt./Freq	US standard: AC 110-120V/60Hz UK/EU/AU standard: AC 220-240V/50Hz Japan standard: AC 100-110V/50-60Hz		
Cord length	0.8m+1.2m (2.6ft+3.9ft)		
Temp accuracy	±2°F(±1°C)		
Control range	59°F-93°F (15°C-34°C)		
Heating rod dimension	5x3x1.1 in(12.7x7.45x2.76CM)		

3.INSTRUCTIONS

Step 1:Place heater inside the aquarium and keep it fully submerged.

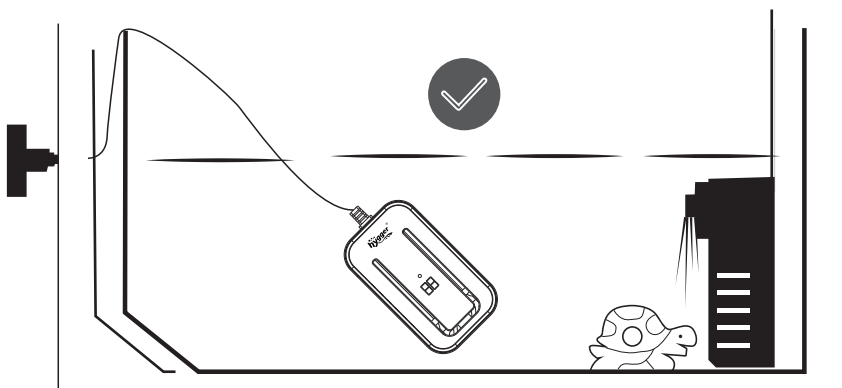
Step 2:Plug in power and you can see the digital display flashes 3 seconds. Now you can set your desired temperature.

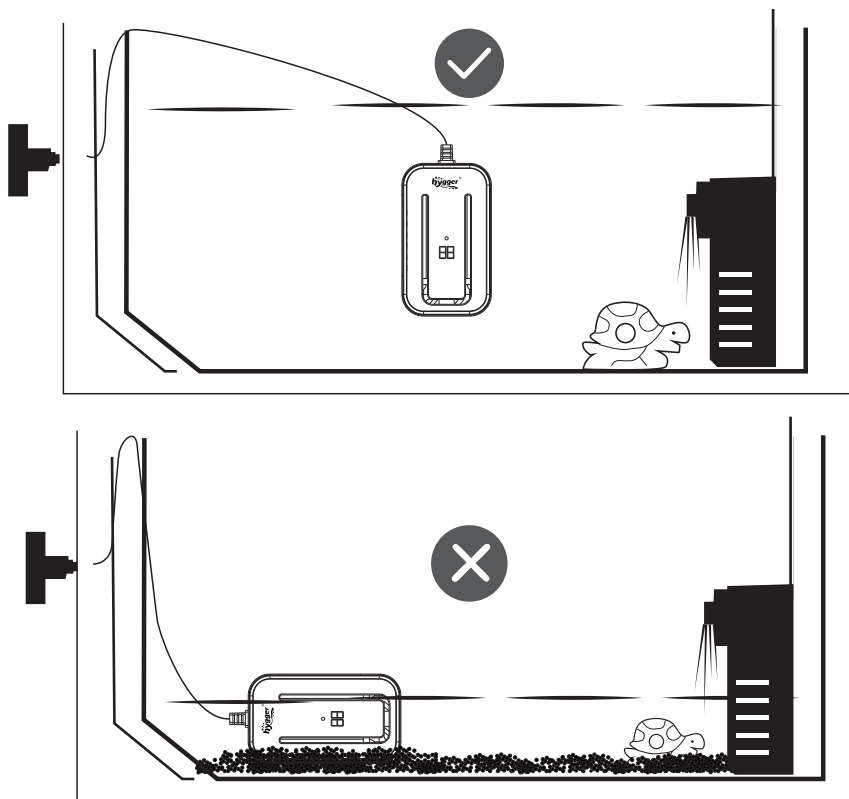
Step 3:Keep on pressing the external button until it gets to desired temperature. Leave it and let the heater do the rest. The indicator light turns red indicates the heater is on.

Step 4:It will turn green when the heater reaches the set temperature. It will start heating when the temperature is lower than 1°F.

APPLICATION:

Place the heater as follow diagram:



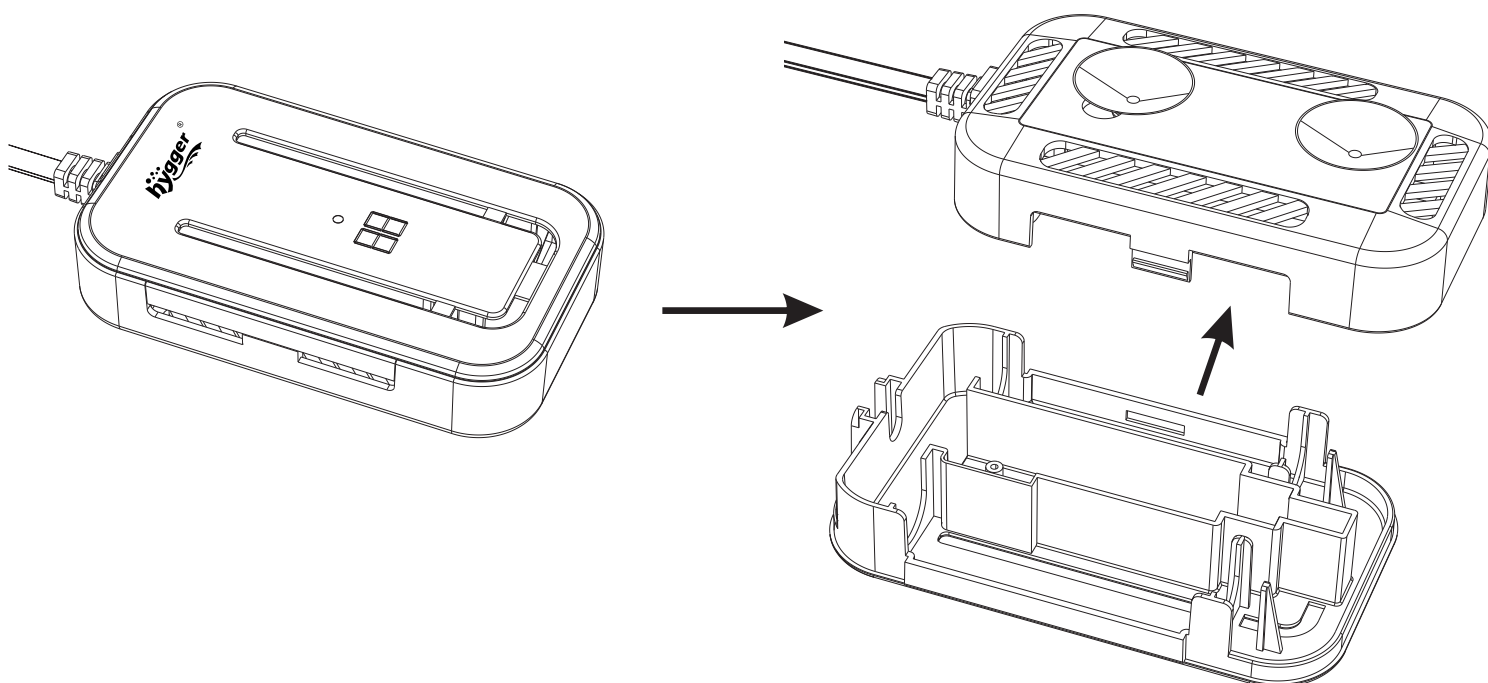


4.MAINTENANCE

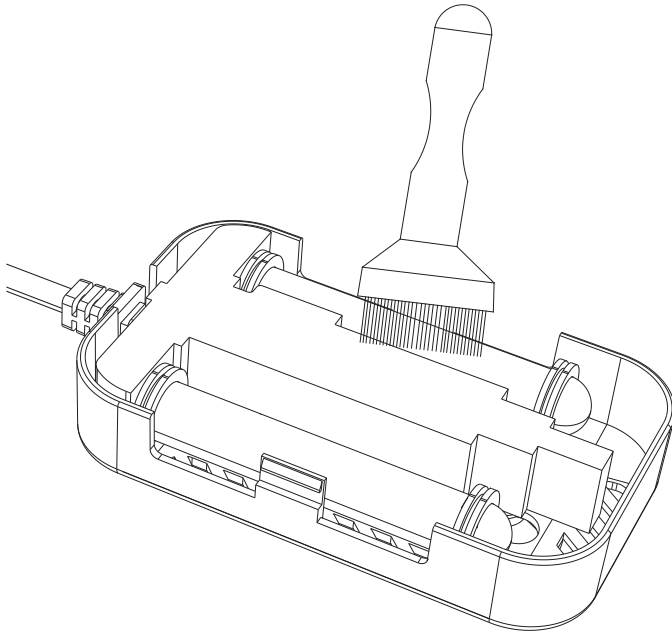
- A.Unplug or switch off all appliances in the aquarium before carrying out maintenance.
- B.Do not use detergents or other chemical cleaners.
- C.To clean the heater, unplug it first and then leave the heater in the tank for 15 minutes and remove it from the tank, wash the heater in clean water.

Cleaning :

- a) Hold the heater with both hands, press the clip on the back, and then open the cover.



b) Use the brush to clean the heater when opening the cover.



c) Align the upper cover with the lower cover and snap the latch in place. When reassemble the heater, select your desired location and position the heater below the water.

d) This appliance has no parts that users can repair.

e) For indoor use only, not in the bathroom.

5. TROUBLESHOOTING

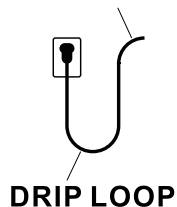
Faults	Explanations	Solutions
Er	Out of water	Fully submersible into the water
EE	Over 95°F temperature	Pour ice water to cool it down or wait for temperature drop 1 °F down
Heater turns red indicator when it's out of the water	Failed the out of water shutoff function	Clean the heater cover, and see if it turns green when out of the water
Heater is working but can not reach the set temperature	Ambient temperature is below 50°F (10°C) or set temperature differs from the ambient temperature by 50°F (10°C)	Use larger heater or two heater
H1	Probe is damaged	Replace the heater
H2		
E1		
E2		
E8		

6.WARNING

To avoid possible electric shock, do not immerse the switch in the water. If the switch falls into the water or becomes wet, do not touch it until you have unplugged it. Basic safety precautions that should be observed are as follows:

1. Read and follow this user manual strictly.
2. **DANGER-** To avoid possible electric shock, special care should be taken since water is employed in the use of aquarium equipment. For each of the following situations, do not attempt to repair yourself. Instead, return the heater to an authorized service facility for maintenance or discard it.
 - A. If the heater shows any sign of abnormal working or, unplug the power and remove the heater from the water after 15 minutes.
 - B. Carefully examine the heater after installation, it should not be plugged in if there is water on parts that are not intended to be wet.
 - C. Do not operate the heater if it has a damaged cord or plug, is malfunctioning, dropped, or damaged in any manner. The power cord of this heater cannot be replaced. If the cord is damaged, the heater should be discarded.
 - D. To avoid the possibility of the heater plug getting wet, position the aquarium and its stand to one side of a wall mounted outlet to prevent water from dripping onto the outlet or plug. A "drip loop", shown in the figure below, should be arranged by the user for each cord, which connects the heater to the outlet. If an extension cord is used, the "drip loop" is the part of the cord below the level of the outlet or the connector that prevents water from traveling along the cord and coming in contact with the outlet. If the plug or outlet does get wet, **DO NOT** unplug the cord. Disconnect the fuse to the circuit breaker that supplies power to the heater. Then, unplug and examine for the presence of water in the outlet. If you are not sure, consult a certified electrician.

POWER CORD



3. Close supervision is necessary when the heater is used near children.
4. This heater is not allowed to be used by persons (including children) with reduced physical sensory or mental capabilities, or lack of experience and knowledge unless they have been given supervision or instruction concerning the use of the heater by a person responsible for their safety.
5. To avoid injury, do not contact moving or hot parts,
6. Always unplug the heater from the outlet when not in use, before putting on or taking off parts, maintenance, or placing hands in the water. Never yank the cord to pull the plug from the outlet. Grasp the plug and pull to disconnect.
7. Do not use the heater for other than intended use. The use of attachments not recommended or sold by the appliance manufacturer may cause an unsafe condition and will void the warranty.

8. Do not install or store the heater where it will be exposed to extreme weather or temperatures below freezing.
9. Only use the heater in freshwater or saltwater, do not use it in other liquids.
10. Make sure the heater is securely installed before operating it.
11. Read and observe all the important notices on the heater.
12. If an extension cord is necessary, a cord with a proper rating should be used, such as rated amperes or watts. A cord rated for fewer amperes or watts than the heater rating may overheat. Care should be taken to arrange the cord so that it will not be tripped over or pulled.
13. The 2-conductor power cord has a polarized plug (one blade is wider than the other.) As a safety feature, this plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Never use it with an extension cord unless the plug can be fully inserted. Do not attempt to defeat this safety feature.
14. The heater is intended FOR HOUSEHOLD USE ONLY.
15. SAVE THIS USER MANUAL.

7.ATTENTIONS

- Please check all the items to inspect their condition when unboxing the package.
- Please read this user manual carefully before using it and follow it strictly.
- Please choose a heater rated for your aquarium.
- Please place the heating rod in the way of water flow and don't bury it in the substrate.
- It is suggested that the heater is submerged more than 5 inches below the water.
- Please make sure the heating rod is fully submerged when it's on duty. Unplug the heater and wait for 15 minutes before changing the water or removing the heater.
- Please mind that the heater can be turned off automatically when exposed to air, but it is a last resort and should be avoided.
- After using the heater for a while, calcium carbonate contained in algae or moss may clump and adhere to the heating rod.
- If dirt adheres to the heating rod, use a sponge or cloth and water to wipe it., Do not use alcohol or other chemicals as this may damage the heater and harm the fish or other livestock.
- If you use the heater for a prolonged period with dirt adhered to the heating element, please be aware that failure may occur due to the inability to control the temperature correctly.
- Please place the heating rod far away from the magnetic brush since the magnet will possibly damage the heating element.
- There will be a little mist on the inner wall of the tube while heating, and it will disappear slowly after the heating stops, which means it's a normal phenomenon. So you don't have to worry about it, it is a safe and double-protected product that has passed the UL certification.

8. HYGGER LIMITED MANUFACTURER'S WARRANTY

We offer the end user of this product a manufacturer warranty of 3 (2) years from the date of sale if this product was purchased from a hygger®-authorised specialist dealer.

Retain receipt for any future warranty claim. Conditions apply. Products are guaranteed by hygger® Aquatic Supplies to the original purchaser against defective material and workmanship under normal use for a period up to 3 (2) years from the date of the original purchase through an Authorized Dealer. Refer to the User Manual included with your product for specific warranty details.

Products have no warranty if:

- 1.) The product has been serviced, modified or tampered with by anyone other than hygger® Aquatic Supplies.
- 2.) The product has been abused or damaged (including broken or cracked bulbs), and/ or.
- 3.) The product has been transported without proper packaging.
- 4.) The product was purchased from an Unauthorized Reseller.

WARRANTY LIABILITY DISCLAIMER

In no event will hygger® be liable for any consequential or incidental damages, including but not limited to, lost aquatic life, personal injury, property damage, equipment damage, lost profits, lost wages, lost savings, lost income, etc., arising out of the use of any hygger® products.

1.0. Terms and Conditions of Warranty.

- 1.1. hygger® warrants to the purchaser, for 3 (2) years from date of original purchase through an Authorized hygger® Reseller, free to repair or replace parts where fault is found due to defective materials or faulty workmanship and where goods do not operate in accordance with the instructions.
- 1.2. All claims for repair or replacement must be made at place of purchase.
- 1.3. Only the direct purchaser is entitled to warranty claims against us and these are not transferable without our consent.
- 1.4. The original and dated Proof of Purchase (receipt) must be supplied with all goods claims. Please also provide this Guarantee where possible.
- 1.5. Wear parts (e.g.: seals, suction devices, axes, pump wheels, light sources, pH electrodes, filter media, such as filter cartridges, as well as UVC burners), glass damage and the opening of the product, as well as structural changes or the use of non-hygger® original parts are excluded from the guarantee.
- 1.6. All goods subject to claim under Guarantee should be prepared for transportation in the original packaging or other comparable packaging which offers the same degree of protection and hygger® must incur no costs from the shipment.
- 1.7. Where claims on inspection reveal goods are in normal working order, hygger® will request reimbursement of all reasonable costs incurred.
- 1.8. Warranty claims do not exist in the case of only insignificant deviations from the agreed or customary condition or usability, e.g. insignificant deviations in colour, dimensions and/or quality or performance characteristics of the products.
- 1.9. Our warranty obligation extends only to the delivery of newly manufactured products. Unless otherwise agreed, used products are sold as seen, excluding any warranty.

For more warranty information, please see the hygger website.

9.DISPOSAL

Do not dispose of this product as unsorted municipal waste, Collection of such waste separately for special treatment is necessary, This product has to be disposed of at an authorized place for the recycling of electrical and electronic appliances rather than being disposed of together with the domestic waste, Collecting and recycling waste is a way of saving natural resources, So, please consult with your local seller to make sure the product is disposed of in an environmentally friendly way.



10.CONTACT INFORMATION

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Have a question?
We're here to help:
Mon-Fri: 9:00 am - 5:30 pm
PST Sat-Sun: Closed

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